

VALUATION TOOL AND CAR PURCHASE T&C's

Any valuation generated by the WELOVETESLA online valuation database is based on the information you tell us about your car (the "Car") and on the following general assumptions we make about your Car (the "Assumptions"):

- it has over 6 months MOT;
- it is not an import, i.e. it is a right-hand drive vehicle with UK registration plates;
- it has not ever been subject to an insurance write off, any significant damage or used for private hire, rental, driving tuition or as a police vehicle;
- there are no major mechanical faults with the car;
- it does not have a personalised registration plate, or, if the vehicle has a personalised registration plate it will remain with the Car and no value is assigned to it;
- it has no damage, including interior and mechanical;
- it has an electric drive train and motor which starts, i.e. it is not a "non-runner";
- you have two sets of keys for the car.
- you have the original charging cables supplied with the car
- it has the specification you have described online via our valuation tool, relating to aspects such as Tesla Autopilot, car options, wheels and "free supercharging"
- all tyres are road legal, have a min tread depth of 4mm and are OEM specified.

You have the option at the Online Valuation presentation page to amend any of the Assumptions and provide us with some further detail about your Car.

An Online Valuation is not an offer by us to purchase the Car. It is simply a tool to enable you to estimate the value of your car and the price, which we may be willing to pay for it.

We always carry out a physical inspection of the Car before we agree to buy it. After you have received an Online Valuation, you may book an appointment for an inspection with one of our expert agents.

If, on inspection of the Car, we consider that the value of the Car is affected by any aspect of its history or condition, including any unusual feature or customisation or anything which affects or limits the Assumptions we made about the Car, which was not apparent to us when we gave the Online Valuation, the price that we may be willing to pay for it following an inspection (the "Price") is likely to differ from the Online Valuation.

We are not obliged to purchase any Car assessed by one of our agents during the inspection, nor are you the seller obliged to sell the car at any stage.

Price Guarantee

Subject to our agent inspection of the Car, the Online Valuation is guaranteed for 7 days from the date and time which you receive your valuation.

If there is a significant price change within the 7 day guarantee period, we will use reasonable endeavours to contact you to let you know that the Online Valuation has changed.

Purchase Contract

A binding agreement to purchase the Car will only be made between us once you have signed our standard written purchase contract (the "Contract").

Hand-over Requirements

At the time of making the Contract, we will expect you to provide us with:

- all copies of the Car's keys you have;
- the Car's registration document (together with appropriate proof of purchase if requested by us);
- the Car's service history (if any);
- the Car's MOT certificate (if any);
- the Car's user manuals (if any); and
- any accessories there may be such as a locking wheel nut, charging cables.

We will also expect you to remove any personal possessions from the Car once the Contract has been concluded. We will not be responsible for any personal items lost once the Car is in our possession.

In the event that you fail to comply with these hand-over requirements, you agree that we have the right to withdraw any offer to buy the Car with immediate effect, to rescind or terminate any Contract with immediate effect, and/or to indicate a revised Price at which we will be prepared to purchase the Car. If we elect to rescind the Contract, we will return the Car to you, and you will refund the Price to us.

Our guarantee:

We guarantee we are willing to buy every car we value. So that we don't waste your time, if there is a change in the market value of your car resulting in a reduced valuation, then we endeavour to let you know what the new valuation before your appointment, so that you have the opportunity to cancel, if you choose to do so.

Payment Options

Premier Payment service

For no additional fee, eligible customers selling their vehicle can choose to have the payment made by Faster Payment to your account, at the point you agree to sell your vehicle to us. This payment will leave our account immediately, please be aware that it may take your bank or building society up to 2 hours to clear a Faster Payments.

To qualify for this payment, you must be the registered keeper and have all required documentation to complete the sale.

WeLoveTesla may not be able to offer Premier Payment where further validation checks may be required. Examples include;

- You are settling finance (or where your finance company still has a registered financial interest)
- You are selling a vehicle on behalf of someone else, or for a business
- If HPI identified any discrepancies with the vehicle specification, or where HPI identifies any Category markers
- If you have owned the vehicle for a short period and we require documents to confirm this

If you wish to find out more about this part of our service, please contact our team at hello@welovetesa.co.uk